

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 18th day of July , 2016
In C.G.No:527/ 2015-16/Kadapa Circle**

Present

*Sri J.V.T.S.Prasad
Sri N.Siva Sankar Prasad
Sri T. Rajeswara Rao*

*Chairperson(I/c)
Member(Accounts)
Member (Legal)*

Between

Sri Venkata Subbanagapullaiah
C/o Venkat Subbaiah
D.No:6/39
Jammalamadugu- Post Office
Jammalamadugu Mandal
Kadapa – Dist
516434

Complainant

And

1.Junior Accounts Officer/Sub- ERO/Jammalamadugu
2.Assistant Engineer/Jammalamadugu Town
3.Assistant Divisional Engineer/Jammalamadugu
4.Divisional Engineer/Proddatur

Respondents

Sri Venkata Subbanagapullaiah is a resident of D.No:6/39 , Jammalamadugu – Post & Mandal Kadapa - Dist ,herein called the complainant, in his complaint dt:15.03.2016 filed in the Forum on dt:15.03.2016 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of D.No:6/39 Jammalamadugu – Post & Mandal, Kadapa – Dist.
2. Excess demand was received in the month of January -2016 for huge units, the bill revised in 03/2016, But the bill revised for little amount.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent -2 i.e. the Assistant Engineer / APSPDCL/ Jammalamadugu in his written submission dt:21.03.2016, received in this office on dt:26.03.2016 stated that:

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OK

DESPATCHED
DATE 26/07

1. The information taken from AE/LT meters/Kadapa and as per records available in Operation Section, Jammalamadugu, the consumer of HSC.No.4859 of Jammalamadugu Town approached this office with the C.C. bill of 01/2016 stating that he has received an amount of Rs.41791/- with consumption of 4857 units for one month only. The premises was inspected by him and found the consumption does not resemble with the connected load. And thus referred for testing the meter at LT Meters/Kadapa.
2. The Consumer paid the challenge fees of Rs.100/- vide PR.No./Date:465277/07-01-2016 for testing the meter. Then the meter was replaced and sent for testing to the LT Meters/Kadapa vide T.Note No.6155.
3. In this connection AE/LT meters/Kadapa has given meter results vide LR.No.AE/LT Meters/KDP/F.No.TR/D.No.3090/16, Dt : 05-02-16. In the report it is concluded that the meter is defective. The report of AE/LT meters/Kadapa is herewith enclosed for the kind perusal please.
4. After obtaining the meter test results, average units recommended against the service No.4859 of Jammalamadugu Town basing the average of highest recorded consumption i.e., 151 Units for the month of 01/2016 vide LR.no.AAE/O/JMD/F.No.Doc./D.No.114/16, Dt :: 24-02-2016 regarding which a copy is herewith enclosed. This is submitted for favour of information please.

The respondent - 1 i.e. the Junior Accounts Officer/ Sub - ~~F~~RO/ APSPDCL/ Jammalamadugu in his written submission dt:24.03.2016, received in this office on dt:26.03.2016 stated that:

1. The Assistant Engineer, Operation, Jammalamadugu on report received from AE/LT Meters Kadapa recommended for revision of SC No. 2211100004859 of Jammalamadugu vide Lr. No. AE/O/JMD/F.DOC/114/16, Dt. 24.02.2016 by taking average for defective period from 01/2016 to 03/2016 the same is revised based on AE's letter taking average for 3 months. $123+154+177/3=454/3=151$ Units have been arrived for revision.
2. Further it is to submit, as per the Department procedure in vogue, the following has been computed based on the meter dial test.

Reading after dial test =7117.54 ERROR = -149.016% (RSS Meter of Class 0.02 Accuracy)

Reading before dial test =7115.01 RSS Meter Energy = 1.016.

Difference =2.53 KWH.

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Defective units in the month of 01/2016 = 6974-2117=4857

Calculation of Units = $4857/2.53 \times 1.016 = 1950.47$

3. As per the units arrived and the bill has been revised and working sheet has been submitted for the kind information please.

Further it is to submit that the consumer is paying C.C Charges regularly

The respondent -3 i.e. the Assistant Divisional Engineer / APSPDCL/ Jammalamadugu in his written submission dt:21.03.2016, received in this office on dt:26.03.2016 stated that:

1. The consumer of HSC. No. 4859, Jammalamadugu has given representation to the AE/O/Jammalamadugu stating that he has received huge amount of C.C. Bill i.e. for Rs.41791/- just for one month i.e. in 01/16 and requested for revision of the Bill. On receipt of the representation, the AE/O/Jammalamadugu has inspected the premises and found that, the consumption for 01/16 dose not resembles with the connected load. Then the AE/O/Jammalamadugu has directed the consumer to pay Challenge fee of Rs. 100/- for Meter testing at L.T. Meters Lab/Kadapa. To that effect the consumer has paid Challenge fee of Rs. 100/- vide PR.No. 465277/Dated. 07-01-2016. Afterwards the AE/O/Jammalamadugu has referred the Meter for testing at LT Meters/Kadapa and replaced the Meter.
2. Further, it is to submit that, the AE/LT Meters/Kadapa has given test results vide LR.No.AE/LT Meters/KDP/F.No.TR/D.No.3090/16, Dt : 05-02-16. In the report it is concluded that the Meter is defective. The report of AE/LT meters/Kadapa is herewith enclosed for the kind perusal please.
3. Further, it is to submit that, after obtaining the Meter test results, average units were recommended against the service No.4859 of Jammalamadugu Town based on the average of highest recorded consumption for the consecutive three months in a year i.e., 151 Units for the month of 01/2016 vide LR.no.AAE/O/JMD/F.No.Doc./D.No.114/16,

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Dt :: 24-02-2016. A copy of the AE's letter is here with enclosed for the kind perusal please. This is submitted for favour of information please.

The respondent -4 i.e. the Divisional Engineer / APSPDCL/ Proddatur in his written submission dt:31.03.2016, received in this office on dt:4.04.2016 stated that:

1. The consumer of HSC. No. 4859, Jammalamadugu has given representation to the AE/O/Jammalamadugu stating that he has received huge amount of C.C. Bill i.e. for Rs.41791/- just for one month i.e. in 01/16 and requested for revision of the Bill. On receipt of the representation, the AE/O/Jammalamadugu has inspected the premises and found that, the consumption for 01/16 dose not resembles with the connected load. Then the AE/O/Jammalamadugu has directed the consumer to pay Challenge fee of Rs. 100/- for Meter testing at L.T. Meters Lab/Kadapa. To that effect the consumer has paid Challenge fee of Rs. 100/- vide PR.No. 465277/Dated. 07-01-2016. Afterwards the AE/O/Jammalamadugu has referred the Meter for testing at LT Meters/Kadapa and replaced the Meter.
2. Further, it is to submit that, the AE/LT Meters/Kadapa has given test results vide LR.No.AE/LT Meters/KDP/F.No.TR/D.No.3090/16, Dt : 05-02-16. In the report it is concluded that the Meter is defective. The report of AE/LT meters/Kadapa is herewith enclosed for the kind perusal please.
3. Further, it is to submit that, after obtaining the Meter test results, average units were recommended against the service No.4859 of Jammalamadugu Town based on the average of highest recorded consumption for the consecutive three months in a year i.e., 151 Units for the month of 01/2016 vide LR.no.AAE/O/JMD/F.No.Doc./D.No.114/16, Dt :: 24-02-2016. A copy of the AE's letter is here with enclosed for the kind perusal please. This is submitted for favour of information please.

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Findings of Forum:

1. During the Vidyut Adalat at Yerraguntla Sub- Division of Kadapa District 15.03.2016 Sri B.V.S.N .Pullaiah; Jammalamadugu has filed petition before Forum where in he has informed that he received January 2016 CC bill for huge amount against his service No:2211100004859 and requested for revision of the same.
2. The Respondent 2 in his letter dated 21.03.2016 received in the Forum on 26.03.2016 has submitted that as per Assistant Engineer/L.T.Meter/Kadapa inspection report the meter at service no:2211100004859 is defective and recommended for average consumption of 151 units for January 2016. The Respondent .1 has revised the CC bill by reducing the wrong demand an amount of Rs 41306 through RJ No:52/2016 & RJ No:59/6.2016.

ORDER

As much as the grievance of the complainant has been resolved by respondents to his satisfaction the case is disposed off .

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 18th day of July 2016

Sd/-

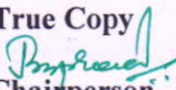
Sd/-

Sd/-

Member(Legal)

Member(Accounts)

Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

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